

# Flexslider v1.x Installation and User Manual

<b>Latest version:</b>	1.10.0
<b>Compatibility:</b>	Magento 1.7.x, 1.8.x, 1.9.x

## Disclaimer

This is the installation and user manual for the Magento Flexslider v1.x extension created by Solide Webservices. Although great care has been taken to ensure the accuracy and completeness of this manual, Solide Webservices is unable to accept any legal responsibility concerning errors or omissions in this document.

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## Installation, Upgrade and Deinstallation

The zip package you have downloaded from the webshop of Solide Webservices contains a link to this manual and a .tzip file. This .tzip file will be used to install the extension from the Magento backend.

### System Requirements

- Magento version 1.7.x or higher
- PHP version 5.2.0 or higher

### Installation through Magento Connect

With these steps you will be able to install the Magento Flexslider v1.x extension in your webshop.

1. Extract the .tzip file from the zip file you have downloaded from the webshop from Solide Webservices.
2. Disable all caches under "System > Cache Management" and make sure Magento Compilation is disabled under "System > Tools > Compilation". This is necessary to avoid any caching problems after the installation of an extension.
3. Go to <http://www.yourdomain.com/downloader/> where yourdomain.com is the URL where your Magento installation is located and log into your Magento Connect Manager with your admin credentials. If you have a previous version of the Flexslider installed and you are upgrading to a newer version please follow the de-installation steps from the next chapter first. This will remove the old extension files but will keep your data intact.
4. Select the .tzip file you have extracted in step one in the browse field under the option "Direct package file upload" as shown below and then click the upload button.

### Direct package file upload

1 Download or build package file. ↓1

2 Upload package file:    ↓2

5. Wait until the upload and installation process is finished and click the refresh button below the command line textarea afterwards.
6. Go the <http://www.yourdomain.com/admin/> where yourdomain.com is the URL where your Magento installation is located. If you are already logged in to the backend please log out and login again as this will prevent you from getting a 404 error on the extension pages due to permissions that have not been set for the logged in user. After logging in you can reenable your cache settings under "System > Cache Management" and if used reenable Magento Compilation under "System > Tools > Compilation". The installation or upgrade is now completed. If you are upgrading dont forget to re-enable the extension under "System > Configuration > Advanced". You can view the extension under "CMS > Flexslider".

## Deinstallation through Magento Connect

With these steps you will be able to remove this extension from your webshop. These steps are also needed when upgrading to a newer version.

1. Disable the extension under "System > Configuration > Advanced". On this page you will find the extension and you can disable it.
2. Go to <http://www.yourdomain.com/downloader/> where yourdomain.com is the URL where your Magento installation is located and log into your Magento Connect Manager with your admin credentials.
3. Scroll down to the list of existing extensions and select the "Uninstall" option next to the extension as shown below. Then click the "Commit Changes" button at the end of the list.



4. Click the refresh button after the de-installation process has finished. The extension is now uninstalled. In case you are upgrading you can continue the steps in the previous chapter.

## General Settings

The general extension settings for the Flexslider extension can be found through the Magento backend menu under "CMS > Flexslider > Settings".

### FIELDSET GENERAL SETTINGS

Settings	Value	Description
Enable jQuery	Yes / No	The Flexslider extension uses the jQuery javascript library. If you have more extensions installed that use jQuery a conflict between these extensions can occur. In this case you can try to load a different jQuery version (see below) or disable the loading from jQuery from the Flexslider extension altogether.
jQuery Version To Load	Different jQuery versions	Determines which jQuery library is loaded. If you merge your javascript file then loading the latest version from the Google CDN will not work. Usually the highest version loaded locally is recommended. But in case of conflicts with other extensions that rely on older version of jQuery you could experiment with older versions to see if this solves any conflict.
Load jQuery In No Conflict Mode	Yes / No	Choose to load the jQuery library that comes with this extension in noConflict mode or not. Default is Yes, what this does is have the library use a different namespace to avoid conflicts with themes or extensions. Can be set to no if you wish to use the jQuery library of this extension for other purposes as well.
Try Loading Javascript Before/After All Other Scripts	Before / After	With this setting you have (limited) control over the position where the scripts of the extension are added, either before or after scripts that are loaded through the theme or other extensions. In case of a jQuery conflict changing this setting could solve the issue. Default setting is after.
Enable Easing Library	Yes / No	This allows you to disable the loading of the easing library. The easing library is used in the transition between slides but can cause issues if a custom theme already comes with it's own version of the easing library. It can then be disabled here.
Thumbnail Upload Width	Size in pixels	When you are uploading a slide to be used within a slider a thumbnail is created. This thumbnail is used when selecting the carousel or basic-carousel slider type.

## FIELDSET ADVANCED SETTINGS

In the advanced settings you are able to tweak the extension to optimize it based on your needs. The position settings can disable/enable positions for the slider groups. Enabled positions will add extra database queries to the frontend. Positions that arent in use should be disabled for optimal performance.

Setting	Value	Description
Enable Positions As Selected	Yes / No	This enables the default positions which are used together with the selection of pages, categories and/or products in the slider group settings. Only disable this if you will be adding all your sliders through template tags, XML layout updates or the predefined slider positions which can be enabled below. This will reduce database queries to only the pages where you havent added any sliders.
Enable Global Positions	Yes / No	Enable this if you want to add sliders that will be shown on all pages of the selected position. This will add extra database queries on all pages, so only enable this if you really want to add a slider to all pages.
Enable Customer Positions	Yes / No	This allows you to add sliders on customer pages. Only enable this if you want to be able to add sliders to the login and customer account pages. This will add extra database queries on these pages.

Setting	Value	Description
Enable Checkout Positions	Yes / No	This allows you to add slider to the checkout pages like the cart and the one-page checkout page. Only enable this if you want to be able to add sliders to the checkout pages. This will add extra database queries on these pages.

## Managing Slider Groups

Magento Flexslider extension allows you to add sliders that consist of a group of images and/or videos. Each group has it's own configuration like effect settings and a selection of pages and/or categories where the slider group should be displayed. This chapter explains how to add, edit and delete a slider group.

To add, edit or delete a slider group select the menu option "CMS > Flexslider > Manage Groups". A grid is loaded with the existing slider groups. To add a new slider group click the add button, to edit an existing slider group select the group you want to edit from the grid. If you want to delete a group select the delete action from selectbox in the row of the group you want to delete.

You can also delete a selection of slider groups with a mass-change action by selecting these sliders and choosing the delete action from the actionbox in the grid header. With this same actionbox you can also mass-change the status of the selected sliders and set the selected slider groups as enabled or disabled at once.

**Groups - Flexslider** + Add New

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Page  of 1 pages | View  per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions  Submit

	ID ↑	Title	Position	Status	Action
Any ▾					
<input type="checkbox"/>	1	Homepage EN	Content Top	Enabled	<input type="text"/>
<input type="checkbox"/>	2	Homepage NL	Content Top	Enabled	<input type="text"/>

When adding or editing a slider group these options are available.

### Tab: Slider Settings

#### FIELDSET GENERAL SETTINGS

General settings for the slider group.

Setting	Value	Description
Title	Free Text	Enter a recognizable name for your slider group.
Code	Letters, numbers and underscore	Enter a unique identifier for the group. This identifier is used when adding a slider to a page, category or static block with the use of the XML Layout Update or template tag code instead of the page and category selection options.

Setting	Value	Description
Position	Pre-defined Values	Select the position where the slider should be displayed on the pages and categories of your choice. In the advanced settings of the extension you can enable extra positions that are unrelated to the selected pages, categories or products in the slider group. You can also use the XML Layout Update or template tag for more control over the position of the slider group. Select the custom position in this case.
Sort Order	Number	In case you have more then one slider group on one page or category you can set the sort order between these slider groups with this option.
Random Order	Yes / No	If set to yes the slides are shown in a random order instead of the set order in the slide settings.
Slider Start Date	Date	You can set a date here from which the slider group will be shown on the location where it has been added. Leave empty to always show the slider group.
Slider End Date	Date	You can set a date here from which the slider group will not be shown anymore on the location where it has been added. Leave empty to always show the slider group.
Show to logged in customers only?	Yes / No	Set this to "Yes" to only show this slider group to logged in customers.
Is Enabled	Yes / No	Enable or disable the group. When disabled a slider group will not be shown in the frontend.
Visible In	Store Views	This option is only visible in multistore webshops and is used to select the store view(s) where the slider group should be displayed.

## FIELDSET SLIDER STYLE

Styling settings for the slider group.

Setting	Value	Description
Slider Type	Pre-defined Select	The Magento Flexslider extension allows you to create different kind of sliders that can be set on a group basis. Select the type of slider you want with this option.
Thumbnail Width	Number in pixels	Only visible when "Carousel" or "Carousel with basic navigation" is selected in the Slider Type option. This sets the thumbnail width of the carousel. Make sure this number isnt higher then the thumbnail upload width as set in the extension settings.
Carousel Minimum Images	Number	Only visible when "Carousel" or "Carousel with basic navigation" is selected in the Slider Type option. Minimum number of carousel items that should be visible. Items will resize fluidly when below this.
Carousel Maximum Images	Number	Only visible when "Carousel" or "Carousel with basic navigation" is selected in the Slider Type option. Maximum number of carousel items that should be visible. Items will resize fluidly when above this limit.
Carousel Move	Number	Only visible when "Carousel" or "Carousel with basic navigation" is selected in the Slider Type option. Number of carousel items that should move on animation. If 0, slider will move all visible items.

Setting	Value	Description
Overlay Position	Pre-defined Select	Only visible when “Basic slider with overlay navigation” is selected in the Slider Type option. Select on which side of the slider you want the overlay navigation to appear.
Overlay Text Color	Colorpicker	Only visible when “Basic slider with overlay navigation” is selected in the Slider Type option. Select the color of the text in the overlay navigation.
Overlay Background Color	Colorpicker	Only visible when “Basic slider with overlay navigation” is selected in the Slider Type option. Select the background color of the overlay navigation.
Overlay Hover Color	Colorpicker	Only visible when “Basic slider with overlay navigation” is selected in the Slider Type option. Select the color for hovering over an navigation item in the navigation overlay.
Maximum Width Slider	Number in pixels	If left empty or set to 0 (zero) the slider group will take up the available width of the element containing it. In case you want to limit the width enter the maximum width in pixels.
Slider Theme	Pre-defined Select	The extension comes with a select number of themes. Select the theme you want to use for your slider here. Advanced users can create their own slider specific custom style by selecting the custom theme option and adding their css classes and the textarea below.
Custom CSS	Textarea	Only visible when “Custom” is selected under the Theme option. Here you can add your custom css for creating a custom theme per slider. These customizations will not be lost during an upgrade.

### FIELDSET NAVIGATION STYLE

Settings to control the look and feel of the navigation arrows.

Setting	Value	Description
Show Navigation Arrows	Pre-defined Select	Select when to show the arrows used for navigating back and forward between slides. If set to “Never” the other settings in the fieldset will not be show as they become irrelevant.
Navigation Arrows Style	Pre-defined Select	Choose the type of navigation arrows, circular or square.
Navigation Arrows Position	Pre-defined Select	Choose where the navigation arrows should be added to the slider.
Navigation Arrows Color	Colorpicker	Select the color for the navigation arrows.

### FIELDSET PAGINATION STYLE

Settings to control the look and feel of pagination.

Setting	Value	Description
Show Pagination	Pre-defined Select	Select when to show the pagination used for navigating between slides. If set to “Never” the other settings in the fieldset will not be show as they become irrelevant.
Pagination Style	Pre-defined Select	Choose the type of pagination, circular or square and with or without a bar.
Pagination Position	Pre-defined Select	Choose where the pagination should be added to the slider.

Setting	Value	Description
Pagination Color	Colorpicker	Select the color for the pagination.

## FIELDSET LOADER STYLE

Settings to control the look and feel loader (progress bar) of the slider group.

Setting	Value	Description
Show Loader	Yes / No	Select to show a loader (progress bar). If set to "No" the other settings in the fieldset will not be show as they become irrelevant.
Loader Position	Pre-defined Values	Choose where the loader should be added to the slider.
Loader Color	Colorpicker	Select the color for the loader.
Loader Gutter Color	Colorpicker	Select the color for the gutter (background) of the loader.

## FIELDSET CAPTION STYLE

Settings to control the look and feel of the caption (description). The actual text for the caption is set per slide but these settings control their appearance.

Setting	Value	Description
Caption Default Text Color	Colorpicker	Here you can set the default text color of the captions of this slider group. This setting can be overridden with the rich text editor used for adding the caption on individual slides.
Caption Background Color	Colorpicker	Set the background color of the caption.

## FIELDSET SLIDER EFFECTS

Setting to control the behaviour of the slider.

Setting	Value	Description
Auto Start Animation	Yes / No	Determines if the slider group should start sliding the slides automatically.
Loop Slider	Yes / No	Determines if the slider group should end the animation on the latest slide or start at the beginning.
Stop Auto Slide On Navigation	Yes / No	Only shown when Auto Start Animation is set to "Yes". This stops the auto sliding of slides when a navigation arrow is clicked or the pagination is used to navigate through the slides.
Pause Slider On Hover	Yes / No	Only shown when Auto Start Animation is set to "Yes". This pauses the auto slide function while the mouse pointer is hovering over the sider.
Animation Type	Pre-defined Select	Select the type of animation between slides within a slider group.
Animation Duration	Number in milliseconds	Set the duration of the animation between to slides (in milliseconds).
Animation Direction	Pre-defined Select	In case the Animation is set to "Slide" this setting will determine the direction it slides to.

Setting	Value	Description
Slide Duration	Number in milliseconds	Set the duration a single slide is shown before it animates to the next slide (in milliseconds).
Easing Effect	Pre-defined Select	Only shown when Slide Type is set to "Slide". Choose the type of easing effect between the transition of to slides.
Smooth Height	Yes / No	In case the slides differ in height this determines if the slider group scales smoothly from slide to slide.

### Tab: Display on Pages

On this tab you can select the CMS pages on which to display the slider group you are currently adding or editing. When adding the slider through XML Layout update or template tage don't select any pages here.

**Flexslider - Groups**

- Slider Settings
- Display on Pages**
- Display on Categories
- Display on Product Pages
- Slides of this Group
- Use Code Inserts

**Edit Group 'Homepage'** Back Reset Delete Save Save And Continue Edit

**Group Pages**

Visible In

- 404 Not Found 1
- Home page**
- About Us
- Customer Service
- Enable Cookies
- Privacy Policy

### Tab: Display on Categories

On this tab you can select the catalog categories on which to display the slider group you are currently adding or editing. When adding the slider through XML Layout update or template tag don't select any categories here.

**Flexslider - Groups**

- Slider Settings
- Display on Pages
- Display on Categories**
- Display on Product Pages
- Slides of this Group
- Use Code Inserts

**Edit Group 'Homepage'** Back Reset Delete Save Save And Continue Edit

**Group Categories**

- Default Category (0)
- Category 1 (0)
- Category 2 (0)

### Tab: Display on Product Pages

On this tab you can select the products on which to display the slider group you are currently adding or editing. Due the limitations of Magento it is only possible to add a slider before or after a product on the product page.



**Flexslider - Groups**

- Slider Settings
- Display on Pages
- Display on Categories
- Display on Product Pages**
- Slides of this Group
- Use Code Inserts

**Edit Group 'Homepage'**

- Back
- Reset
- Delete
- Save
- Save And Continue Edit

**Group Products**

Due to limitations of Magento it's only possible to add a slider group to the top or the bottom of a selected product page. Placing a slider on a specific location on a product page will require template customization.

Show On Product Pages (SKU) [Click Here To Add Products](#)

### Tab: Slides of this Group

This tab is only shown when editing an existing slider group. The tab shows all slides that are added to this group as reference information. Editing the slides is done through the slide management configuration.

**Flexslider - Groups**

- Slider Settings
- Display on Pages
- Display on Categories
- Display on Product Pages
- Slides of this Group**
- Use Code Inserts

**Edit Group 'Homepage'**

- Back
- Reset
- Delete
- Save
- Save And Continue Edit

Page 1 of 1 pages | View 20 per page | Total 11 records found

- Reset Filter
- Search

ID	Title	Enabled
1	Homepage - Slide 1	Enabled
2	Homepage - Slide 2	Enabled
3	Homepage - Slide 3	Disabled
4	Homepage - Slide 4 Video	Disabled

### Tab: Use Code Inserts

This tab is only shown when editing an existing slider group. The tab gives information on how to add a slider to a page, category or static block using XML Layout Update code or template tags. This will give you even more flexibility on where to display sliders in your webshop.

**Groups - Flexslider**

- Slider Settings
- Display on Pages
- Display on Categories
- Display on Product Pages
- Slides of this Group
- Use Code Inserts

**Edit Group 'Homepage'** Back Reset Delete Save Save And Continue Edit

**Information**

For more flexibility on where to place this slider group you can use a CMS template tag, template code or Layout XML code to add this slider group to any page or static block. The following template tags or XML code can be used to display the **Homepage** slider group in your webshop.

Instead of selecting a page or category to display the **Homepage** slider group you can copy one of the codes below and paste it into either the content editor of a CMS page or static block (for template tag), a template file (for template code) or a Layout XML file or a Custom Layout Update XML field of a CMS page or category (Layout XML code). You can change the reference name parameter to position the group where you want it to show in the CMS page or category.

**CMS Template Tag (content editor)**

```

{{block type="flexslider/view" name="flexslider_homepage" template="flexslider/template.phtml" code="homepage"}}

```

**Template Code (template file)**

```

<?php echo $this->getLayout()->createBlock('flexslider/view')->setTemplate('flexslider/template.phtml')->setCode('homepage')->toHtml(); ?>

```

**XML Code (layout xml code)**

```

<reference name="content">
<block type="flexslider/view" name="flexslider_homepage" template="flexslider/template.phtml">
<action method="setCode"><code>homepage</code></action>
</block>
</reference>

```

## Managing Slides

This chapter explains how to manage slides. After adding a slider group you can now add slides to this slider group. Each slider group can have unlimited slides which are managed from the menu option "CMS > Flexslider > Manage Slides". Here a grid is loaded containing the existing slides.




To add a new slide click the add button, to edit an existing slide select the slide you want to edit from the grid. If you want to delete a slide select the delete action from selectbox in the row of the group you want to delete.

You can also delete a selection of slides with a mass-change action by selecting these slides and choosing the delete action from the actionbox in the grid header. With this same actionbox you can also mass-change the status of the selected slides and set the selected slides as enabled or disabled at once.

**Slides - Flexslider** Add New

Page 1 of 1 pages | View 20 per page | Total 11 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

ID	Title	Slide	Group	Enabled	Action
Any					
<input type="checkbox"/>	1	Homepage - Slide 1	 Homepage	Enabled	
<input type="checkbox"/>	2	Homepage - Slide 2	 Homepage	Enabled	
<input type="checkbox"/>	3	Homepage - Slide 3	 Homepage	Disabled	
<input type="checkbox"/>	4	Homepage - Slide 4 Video	Homepage	Disabled	

When adding or editing a slide the following options are available.

Setting	Value	Description
Group	Pre-defined Select	Select the group to which the slide should be added to (a group can have unlimited slides).
Title	Free Text	Give the slide a recognizable name for your own reference.
Image or Video	Pre-defined Select	Choose the type of slide you wish to add. This option will be greyed out after adding the slide so choose wisely.
Use External Image Hosting	Yes / No	Only visible when slide type "Image" is selected. If you want to use off site images with an external image hoster you can set this to "Yes". Instead of uploading an image you can now add the url to the off site image and thumbnail.
Hosted Image URL	URL	Is only visible when External Image Hosting is set to "Yes". You can add the offsite URL to the main image here.
Hosted Image Thumb URL	URL	Is only visible when External Image Hosting is set to "Yes". You can add the URL to the thumbnail of the image here. Although you can just add the same URL as the main image it is recommended to add a seperate smaller image which is used in carousels.
Image	Image Uploader	Is only shown when External Image Hosting is set to "No" and slide type is set to "Image". Select the image you wish to add. For the best quality the image dimensions should not be too small (larger than 1200px width) as the responsive slider will upscale a small image causing a decrease in image quality. While uploading an image various smaller sized version of the image are created automatically which are used on devices with a smaller viewport and there decreasing loading times on these devices. Another best practice is to add images to a slider group of the same height.
Alt Text	Text	Only visible when slide type "Image" is selected. The image alt text is a short description of the image mainly intended for search engine optimisation and the blind.
Video ID	Text	Is only visible when slide type video ("Youtube" or "Vimeo") is selected. Enter the unique Youtube or Vimeo video ID of the video you wish to add. This ID can be found in the URL when viewing the video on Youtube or Vimeo.
Autoplay Video	Yes / No	Here you can select if the video should autoplay when this slide is shown. If set to yes the slider will pause and autoplay the video. Once the video has ended the slider will continue to the next slide.

Setting	Value	Description
Caption	Textarea WYSIWYG	You can optionally add a caption (description) to the slide which is hovering above the image or video. Use the rich text editor to add any HTML. Settings from the selected slider group determine the look of the caption but you can overwrite these settings with styling in the WYSIWYG editor.
Caption Position	Pre-defined Select	Select where you want to show the caption for this slide or set it to random to have a position randomly selected.
Caption Animation	Yes / No	Determine if the caption should be animated into the slide or should be statically displayed without animation.
Sort Order	Number	Determine the sort order of this slide in relation to other slides added to the same slider group. The Random Order setting from the slider group will override this sort order.
Slide Start Date	Date	You can set a date here from which the slide will be shown in the selected slider. Leave empty to always show the slide.
Slide End Date	Date	You can set a date here from which the slide will not be shown in the selected slider anymore. Leave empty to always show the slide.
Show to logged in customers only?	Yes / No	Set this to "Yes" to only show this slide to logged in customers.
Is Enabled	Yes / No	Enable or disable this slide. When disabled this slide will not be shown in the slider group where it has been added.

## XML Layout Update and Template Tags

For more flexibility on where to position a slider group you can use a Layout XML update or template tag to add a slider group to any page or static block. If you are unfamiliar with the Magento XML Layout Update functionality you can catch up on some reading here .

After adding a slider group a new tab becomes available when editing a slider group called "Use Code Inserts". Selecting this tab will bring up the following screen.

The screenshot shows the 'Edit Group 'Homepage'' interface. On the left is a sidebar with 'Groups - Flexslider' and sub-items like 'Slider Settings', 'Display on Pages', etc. The main area has a title bar with 'Edit Group 'Homepage'' and buttons for 'Back', 'Reset', 'Delete', 'Save', and 'Save And Continue Edit'. Below the title bar are four sections: 'Information' with explanatory text, 'CMS Template Tag (content editor)' with a text area containing a CMS tag, 'Template Code (template file)' with a text area containing PHP code, and 'XML Code (layout xml code)' with a text area containing XML code.

The "Information" block on this tab explains the functionality in further detail.

The use of the CMS template tag is pretty straight forward. Just copy the code and paste in inside the content editor of a CMS page or static block where you want to add the slider.

The template code can be copied into a phtml template file of your current template.

The XML code contains a couple of parameters that allow you to position the slider group exactly where you want as well. These parameters are explained below.

```
<reference name="content">
<block type="flexslider/view" name="flexslider_homepage"
template="flexslider/template.phtml">
<action method="setCode"><code>homepage</code></action>
<action method="setStartSlideId"><start_slide_id>1</start_slide_id></action>
</block>
</reference>
```

Setting	Description
reference name	Determines in what section on the page the slider is added. "content" is the default but this can be any section that is supported by your theme.
before / after	Determines the sort order of the blocks within the chosen section.
start_slide_id	Use this parameter to set the slide that the slider group should show first. This only works when the slider group is not set to random.

Follow these steps to add a slider group with the use of the XML Layout Update functionality.

1. Copy the XML code to the clipboard from the tab for code inserts;
2. Open the CMS page or category where you want to add the slider group;
3. For CMS pages go to the tab "Design" and paste the code in the "Layout Update XML" textarea;
4. For categories go to the tab "Custom Design" from the category management page and paste the code in the "Custom Layout Update" textarea;
5. Edit the parameters (as explained before) to your needs to position the slider group exactly

where you like and save the CMS page or category, save it and you are done.

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## Troubleshooting

In this section you will find answer to common issues.

I receive a 404 error after installing the extension and going to the settings page.

This is a common issue when installing Magento extensions. It is caused because the permission for using the new extension haven't been set for the currently logged in admin user. The solution is to logout and login again in the admin backend.

The slider group isn't showing at all or only the border of the frame is showing.

First of all, check your group settings to see if the group is enabled and the page or category where you want the slider group to show up is actually selected.

If you have configured the slider group correctly but it still isn't showing up then the issue is generally caused by a javascript jQuery conflict with another extension or your theme. Most extensions and premium themes come with their own jQuery library and some extensions still use outdated versions that can conflict with the Magento Flexslider extension. Your first option would be to disable the loading of jQuery from the general settings. If this does not fix the issue you could experiment with the version of jQuery that is loaded through the Magento Flexslider extension to see if there is an older version of jQuery that doesn't cause any conflicts. This is a configuration setting that can also be found under the general settings of the Magento Flexslider extension. As a last resort you could also try to locate the extension that causes a conflict by disabling these extensions through the Magento backend under "Configuration > Advanced > Advanced".

Unfortunately there is no straight forward solution to solve jQuery conflicts. If these actions did not fix the issue and you lack the technical skills to find the cause of the conflict yourself feel free to contact Solide Webservices and we will try to solve this for you free of charge.

After installing the Magento Flexslider extension something on my webstore broke.

This is caused by a javascript jQuery conflict between the Magento Flexslider extension and another extension and/or your theme. Most extensions and premium themes come with their own jQuery library and some extensions still use outdated versions that can conflict with the Magento Flexslider extension. Your first option would be to disable the loading of jQuery from the general settings. If this does not fix the issue you could experiment with the version of jQuery that is loaded through the Magento Flexslider extension to see if there is an older version of jQuery that doesn't cause any conflicts. This is a configuration setting that can also be found under the general settings of the Magento Flexslider extension. As a last resort you could also try to locate the extension that causes a conflict by disabling these extensions through the Magento backend under "Configuration > Advanced > Advanced".

Unfortunately there is no straight forward solution to solve jQuery conflicts. If these actions did not fix the issue and you lack the technical skills to find the cause of the conflict yourself feel free to contact Solide Webservices and we will try to solve this for you free of charge.

From:

<https://docs.solidwebservices.com/> - **Docs**

Permanent link:

<https://docs.solidwebservices.com/magento1-extensions/flexslider1>

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